



Eltham North Jets Basketball Club

Refund Policy

Registration fees are used by the club to cover the cost of training venue hire, DVBA (Diamond Valley Basketball Association) team registration costs, insurances, and other miscellaneous costs.

Players that choose to leave the club post registration result in an administrative burden on the club. The table below outlines refund thresholds. Exceptions to this process will only be reviewed by the club under extraordinary situations. Example: A player that does not like the team they have been selected in is not considered extraordinary.

Milestone	% Refund
Administration fee for any cancelled registration	10% of paid registration fee
Prior to registration cut-off date	100% less admin fee
Post Registration cut-off date, prior to teams announced	70% less admin fee
Post teams announced	0%

Additional Information

When registering to play with Eltham North Jets Basketball Club (ENJBC) it denotes an ongoing commitment to the club for the upcoming season and is relied upon by the Club to carry out pre-season administration, booking of training venues, DVBA team registration fees and team selection processes. Player withdrawals after teams are announced are extremely disruptive to both individual teams and the entire age group, creating considerable work for the coaching panel and committee.

Should the applicant wish to have the decision reviewed, the applicant must apply in writing to the Registration Secretary Registrations@enjbc.org.au who will refer the decision to the Committee.